

Powerful customer correction and address correction make
DRS V.I.P. Zone the elite add-in for customer management!

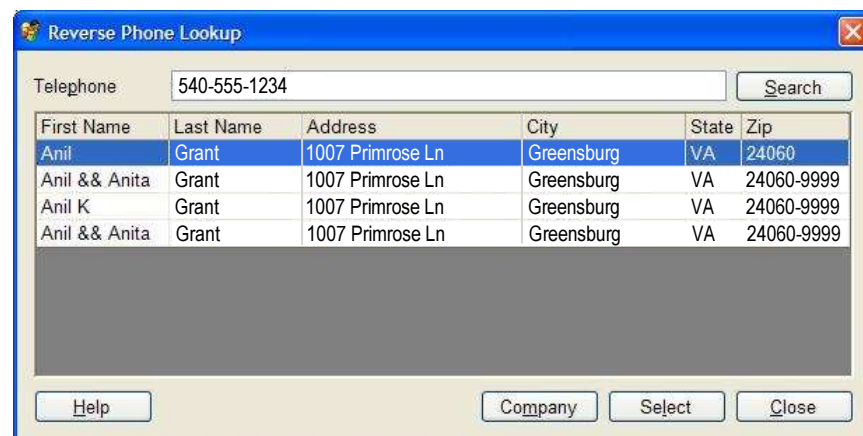
DRS V.I.P. Zone™

for Microsoft® Dynamics Retail Management System

DRS V.I.P. Zone is designed to replace most F7 Customer functions in POS with an enhanced version, similar to how DRS Power Ops replaces F2 Lookup.

V.I.P. Zone can be run in POS and Manager, or as a standalone application on a backoffice workstation.

V.I.P. Zone is designed to work with Store Operations Point-of-Sale, Manager, or Headquarters Manager, or from the Desktop.



DRS V.I.P. Zone gives you:

- Dropdown filters by State and City, plus Zip search (starts with; supports multiple zips separated by comma)
- Advanced lookup options by Last Name, Last Name + First, or Phone
- Quick scan lookup by Acct#, Company, Last Name, First Name, or Phone
- Search by any column header field
- Exclude Company column in results
- **Reverse phone number lookup** (new customer adds)
- Reverse phone number lookup (existing customer/update)
- **Merge duplicate customer** entries; HQ users can only use this feature when V.I.P. Zone is connected to your HQ database
- View map location of customer address
- **Driving directions** to/from customer address
- Standard tabs for Billing Information, Purchase History, Shipping Address, Account Information*, Customer Options, and Additional.
- **Address validation button** or auto address validation (Setup option)
- Order recall (layaway, workorder, backorder, quote)
- Order selection dropdown (layaway, workorder, backorder, quote)
- Full set of hot-keys (click the key icon on main list view for a complete list)
- Right-click menu options from main list view
- **Global customer editing** for all store locations (HQ users)
- Delete a customer if added in error and no activity and not a global customer (HQ)

December 2007 release will
 add targeted mailing list
 extraction and more

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